



Quality Policy

VQuip Pty Ltd is a dynamic Australian-owned business, serving the leasing, corporate, government and vehicle dealership sectors through our installer network. Our mission is to realise the true value of a vehicle – to enable our customers to create business opportunities and to serve the community. **VQuip** provides vehicle fit-out solutions to meet customer business needs using our standard products or through customised solutions that fully complements and supports the customer’s vision and requirements.

VQuip is engaged in Sales, Design and development, procurement, inventory management, fabrication, and fitment of vehicle fit-out solutions to meet customer business requirements within Melbourne and across Australia. We are located at 22 Rocco Dr, Scoresby VIC 3179.

The Management and Staff of **VQuip** are dedicated to:

- Providing a safe, inclusive, and engaging workplace,
- Achieving high levels of customer satisfaction,
- Delivering consistent sales growth domestically and internationally,
- Growing our network to provide opportunities,
- Developing and utilising industry suppliers,
- Developing sustainable solutions for our customers
- Communicating with all the internal and external stakeholders through appropriate channels and ensuring that all the employees are familiar with quality policy, objectives, roles and responsibilities and implications of non-conformances,

Staying abreast of all advances in the industry relevant to our services. Our Quality Policy enshrines this commitment and ensures that our services conform to our clients’ requirements, professional code of ethics and all relevant legal and regulatory regimes.

Further, to ensure that these objectives are achieved and maintained, we have an efficient Quality Management System which complies with ISO 9001:2015 and provides for continual improvement of the processes and procedures. This policy is published to clearly demonstrate the culture and collective attitude of VQuip with regards to quality.

We understand that quality is essential in enhancing our long-term business success, professional reputation, staff welfare and job satisfaction and will work tirelessly to deliver the highest quality to our clients, staff, and communities.

This policy will be displayed at strategic locations in the organization to emphasise the top management’s commitment towards the quality management system.

The Quality policy and statement of intent are approved and endorsed by the Managing Director of VQuip and will be reviewed annually.

Scott Chirnside

Managing Director

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Approved by Scott Chirnside
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